

Rent and Board changes

July 2025

Contents

	What is happening?	4
	Rent vs Board	5
	How is rent calculated?	6
	Over 21s	7
	Under 21s	8

Contents

	How is board calculated?	9
	Over 21s	10
	Under 21s	11
	Summary of the increase	12
	Next steps	13



What is happening?



From Monday 21 July 2025, **rent will increase**. By law, rent can **only change once a year**. **Board prices change twice a year** in line with the Disability Support Pension increase.



This impacts people we support.

over 21 years old who receive the Disability Support Pension
under 21 years old who receive Youth Allowance



This increase will feel noticeable.

We've held off on increases in the past, but in the long-term this is not sustainable.

Covering costs helps to provide homes that are well-maintained, safe, and welcoming for everyone.



Direct debits and statements will reflect new charges from Monday 21 July 2025.

For payments made via Centrepay, people will need to update details via myGov account or by contacting Centrelink directly.

What does rent and board cover?



Rent

Property maintenance (e.g. pest treatments, land rates)

Repairs and safety compliance

Home insurance



Board

Shared meals and household items (e.g. toilet paper, cleaning products)

Bills (e.g. water, electricity, Wi-Fi)

Shared whitegoods and furniture

How is rent calculated?

Rent is based on a formula from the NDIA called the Maximum Reasonable Rent Contribution (MRRC).



**25% Disability Support
Pension OR Youth
Allowance**



**25% Disability Support
Pension OR Youth
Allowance Supplement**



**100% of the
Commonwealth Rent
Assistance (CRA)**



Rent for people *over 21* years



25% Disability Support Pension (DSP)

DSP =
\$1,051.30

\$262.83



25% DSP Supplement

DSP Supplement =
\$83.60

\$20.90



100% of the Commonwealth Rent Assistance (CRA)

CRA = \$212.00

\$212.00

\$495.73 per fortnight

Rent for people *under 21 years*



25% Youth Allowance

Youth Allowance =
\$822.60

\$205.65



25% Youth Allowance
Supplement

Youth Allowance
Supplement = \$153.50

\$38.38



100% of the
Commonwealth Rent
Assistance (CRA)

CRA = \$153.50

\$153.50

\$397.53 per fortnight

How is board calculated?

Board is based on a formula from the NDIA called the Maximum Reasonable Rent Contribution (MRRC).



**50% Disability Support
Pension OR Youth
Allowance**



**100% of the
Energy Supplement**



Board for people *over 21 years*



50% Disability Support Pension

\$1,051.30

\$525.65



100% of the Energy Supplement

\$14.10

\$14.10



\$539.75 a fortnight

Board for people *under 21* years



50% Youth Allowance

\$822.60

\$411.30



100% of the
Energy Supplement

\$14.10

\$14.10

\$425.40 per fortnight

Summary of the increase

Over 21 years



\$94.71 increase a fortnight in rent.



\$2.10 increase a fortnight in board.

Under 21 years



\$35.56 increase a fortnight in rent.



\$15.05 increase a fortnight in board.

Next steps

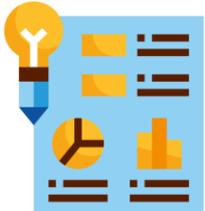
People we support will receive information about the rent and board changes



Letters

Letters will advise of the upcoming price changes and when effective.

People can direct questions to their service manager or the National Contact Centre.



Additional information

An easy read and FAQs will be included in letters posted.