



Value	Enquiry Details	Nominee Name		Nominees Position Title	work location / Office / Address
Care	Aaron Buckley's achievement of converting 10.1% of cases to leads in December 2024 demonstrates a strong commitment to delivering meaningful support, aligning with the value of CARE. By consistently identifying and converting opportunities, Aaron ensures that more clients are effectively supported and connected to the right resources.	Aaron	Buckley	National Contact Centre Officer	Support Centre
One	Ash has been handling an increasingly heavy workload, taking on additional tasks and responsibilities as well as being a team member down. Despite the demanding nature of the extra duties, she has been managing it all with remarkable efficiency and dedication. Her ability to stay on top of such a high volume of work is truly impressive, and she's been giving her all to ensure everything continues moving forward seamlessly.	Ashleigh	Meechan	NDIS Coordinator	Castle Hill
One	As a leader at Endeavour Foundation, Catherine embodies the spirit of unity and collaboration. Through her strengths-based leadership, she cultivates a work environment where each team member feels valued, and individual strengths are recognized and celebrated. By acknowledging unique abilities and leveraging them to foster team cohesion, she inspires everyone to achieve more together. Catherine's dedication to teamwork makes her not only a valued team member, but an exceptional leader.	Catherine	Betihavas	Marketing Manager - Brand and Fundraising	Corporate Drive
One	Cathy supported a site, she was so amazing, and this was the best learning experience I could have had to get me started, she was a support worker on the day of Health Check and the HSS left, and she took over the Corrective Actions. HSS said Cathy always answered her calls and has been a wealth of knowledge for her.	Cathy	White	Senior Quality Advisor	Cannon Hill
Care, Making Possibilities a Reality	Chrissy went over and above to help me with the NDS Senior Leaders Workshop and the carparking at the Support Centre where she stood on Corporate Drive to let our guests into the outdoor carpark. She went over and above what was required and I am so appreciative of her flexibility, positive attitude and willingness to help in every way to make the morning be a great success which it was.	Christine	Humphreys	Fleet Coordinator	Cannon Hill
One	Throughout the duration of the EA voting and implementation, Dave was always super helpful and quick to answer any and all queries i had. He always made time to talk me through any key points in a way that was easy to understand. I really appreciate that he is super busy, but was always incredibly generous with his time. Thanks Dave!	David	Groessler	ER Manager	Support Centre
One, Care, Passionate	Libby works closely with us to always ensure that we are understood and takes time to understand and help where needed, Libby does this everyday without hesitation and without her our team would not be as strong as we are she is the backbone to north and central and we appreciate her.	Elizabeth	Hughes	Customer Fulfilment Team Leader	Cannon Hill
Passionate	Isaac was able to assist with a recent issue I was experiencing. He was quick getting onto it and responded promptly. Very much appreciated his effort and quick response!	Isaac	Ryan	Corporate Lawyer	Support Centre
Passionate	James has shown great eagerness to learn new a new process. He has taken initiative to practice through his day and is quickly picking up the procedure.	James	Frost	Banking Services Officer	Cannon Hill
One, Care, Imaginative	Other than always being able to help out with all things Carelink! Jamie was quick to help create an SSRS for some urgent billing requests in less than 4hrs!	Jamie	Alford	Application Support Engineer	Cannon Hill
Passionate	Janet was able to assist with a recent issue I was experiencing. She was quick getting onto it and responded promptly. Very much appreciated her effort and quick response!	Janet	McArthur	People Services Officer	Support Centre
One	Jess has been managing an high workload, stepping in to take on extra tasks and responsibilities in the absence of a team member. Not only has she been handling the increased demands, but she's also been assisting others with their workloads, offering support wherever needed. Her ability to juggle so much while maintaining quality, productivity, and helping others is truly commendable.	Jessica	Lloyd	NDIS Coordinator	Seven Hills

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One, Imaginative, Passionate	Kristy always has a positive attitude, is seeking to understand the assistance required, and always provides the support needed. Kristy helps to break down difficult tasks and re-imagine them for the audience. She provides a helping hand and responds quickly to moving deadlines. Kristy works with us as part of our team, and it always feels like we are working together towards the goal.	Kristy	Oliver	Comms and Engagement Specialist	Cannon Hill
Passionate	Meesha was able to assist with a recent issue I was experiencing. She was quick getting onto it and responded promptly. Very much appreciated her effort and quick response!	Meesha	Tucek	ICT Business Relationship Partner	Support Centre
Passionate	Mel is exceptional at her job and has assisted with hiring new staff for Frankston. She communicates clearly and responds promptly, which has allowed us to hire the right fit for our team!	Melissa	Kophamel	Talent Acquisition specialist	100 Sportsman Parade Bokarina
One	Melissa is amazing! She has spent time to get to know what we are about and just 'gets us'. Not only do we feel like she is giving us the best possible service she also makes any candidates feel at ease - she is such a positive influence and because she takes the time to know what we need we have some fabulous new team members - thanks Mel you are very much appreciated	Melissa	Kophamel	Talent Acquisition Specialist	Bokarina
One	This entire team provides invaluable support to many areas of the business. Recently they have also taken on the task of triaging rostering phone calls. They face the challenges with care and commitment. We appreciate this team for jumping in!	National Contact Centre	Team	National Contact Centre Officers	Cannon Hill
One	Nelly has really stepped up by taking on additional responsibilities in the absence of a teammate. Despite the increased workload, they've been fully committed to ensuring she stays on track and continues to thrive. Her dedication to going above and beyond is truly commendable.	Nelly	Amukhobu	NDIS Coordinator	Keon Park
One	Ophet is a great project manager and is able to bring multiple people and teams together to achieve outcomes. Sometimes this task is like herding cats, but he does this with care, enthusiasm and kindness. My teams all share their appreciation for Ophet.	Ophet	Phimsipaso m	Senior Project Manager	Cannon Hill
One	Paigen has taken on additional responsibilities in the absence of a team member. Despite the increased demands, she's maintained a sharp focus on her tasks, ensuring everything is completed accurately and with great attention to detail. Her ability to manage such a heavy load while keeping the quality of her work high is truly admirable.	Paigen	Moggs	NDIS Coordinator	Pialba
Care	Richard always goes out of his way to help anyone and everyone and it's so appreciated. Recently we had Microsoft Project and he quickly jumped in to help us get access so we could complete the training. It was all last minute and a bit of a pain so thank you!!	Richard	Roberts	End User Compute	Cannon Hill
One	Ruby has been handling a much heavier workload, taking on extra responsibilities in the absence of a team member. She has been fully focused on managing her increased tasks and ensuring everything stays on track. Her ability to stay organized and productive while handling such a demanding workload is truly impressive.	Ruby	Robinson	NDIS Coordinator	Keon Park
One, Care, Passionate	Scott took the time out of his busy schedule to teach me how to improve and develop resources for the team. He was very helpful, knowledgeable and kind, displaying our values of one, care and passionate	Scott	McGown	Digital Learning Specialist	Cannon Hill
One, Passionate	Stephen has stepped up massively while a Team Lead was on leave. Helping out with team enquiries and escalations. Special shout out to the help with claiming during Cyclone Alfred	Stephen	Cooper	Billing Officer	Cannon Hill
One, Care, Imaginative	Steve has gone above and beyond to assist the billing team over the last two weeks. He has constantly stepped up when needed and often without being asked. Steve is always willing to help and comes up with ideas or other ways to do things, constantly adding value. We really appreciate all you have done for us.	Stephen	Cooper	Billing Officer	Cannon Hill
One	Taylor has demonstrated our value of "One" through his collaborative approach and immediate response to inquiries. The National Contact Centre has appreciated the timely support he provides to callers. As a new staff member, Taylor is actively contributing to a positive experience for those making inquiries, consistently working together with the team to ensure excellent service. His efforts align with our core value of working as one to deliver outstanding support to our customers.	Taylor	Alapaki	Business Improvement Officer	Support Centre

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Passionate	Taylor consistently steps up to solve problems with enthusiasm, passion and willingness. Taylor has twice supported the Youth home when shift vacancies were hard to fill. Taylor is a team player and is committed to the people we support and the organisation to achieve great outcomes	Taylor	Alapaki	Intake and Assessment Practitioner	Cannon Hill
Passionate	Vicky brings an infectious enthusiasm to the workplace every day, approaching each task with unwavering determination and positivity. Her energy is uplifting, creating an environment where everyone feels motivated to excel. Vicky's passion extends not only to her colleagues but also to our participants; she genuinely believes in the impact her efforts can make in their lives. This deep commitment to our work and her belief in its significance shine through in her dedication and unwavering commitment to our cause.	Vicky	Gray	Marketing Advisor	Corporate Drive