



Value	Enquiry Details	Nominee Name		Nominees Position Title	work location / Office / Address
Imaginative	Mandy always looks for ways to improve and is not afraid to ask questions to make sure she is giving our customers the best service she can do. She has a great phone manner and always looks amazing!	Amanda (Mandy)	Perone	Customer Care Consultant	Bokarina
Making Possibilities a Reality	Andreea has done an absolutely amazing job stepping into the Behaviour Support Practitioner role and completing her first report as a Behaviour Support Practitioner which involved supporting an extremely complex young person, delivering a quality report.	Andreea	Duta	Behaviour Support Practitioner	Cannon Hill
One	Anita will go out of her way to ensure she supports her colleagues. This has included coming into work early to set up technology, when new colleagues were joining the team.	Anita	Turner	Support Coordinator	46-50 Gordon Street Mackay, 4740
Care	Annette is amazing with her customers and team. She consistently goes above and beyond gracefully. She is a very valuable and appreciated team member in Mackay.	Annette	Lambertus	WS	Mackay
One	Bec consistently goes over and above to deliver high quality work and outcomes for her colleagues and customers. She is constantly keeping busy, finding ways to improve the outcomes for her customers and deliver exceptional work. This is demonstrated in the work she put into drafting a good news story for one of her customers, including facilitating media and permissions on top of her already busy workload. Her efforts are very much appreciated!	Bec	Cardona	Mentor	CSG Pialba - 10-12 Torquay Road, Pialba 4655
Care	There have been 2 behaviours enquiries in the past week, specifically for Brooke, due to the care and dedication she provides her participants. These recommendations have come from external stakeholders including an OT and a social worker at the hospital.	Brooke	Tingle	Behaviour Support Practitioner	46-50 Gordon Street Mackay
Passionate	Camilla is amazing! She is kind and respectful to everyone she speaks to. She always strives to get the best outcome for our customers and for her team, will jump in to help even when her workload is already high. And all this she does while still smiling - even when she likely doesn't feel like it!	Camilla	Plumb	Business Service Administration	Bokarina
Care	Carly makes everyday at work positive, she does not hesitate to help wherever and whenever it is needed. Carly has made me feel welcome as part of the team and stepped in to help whenever I have needed help.	Carly	McKertich	Mentor	West End Townsville
Care	Charity is extremely passionate about being a behaviour support practitioner and advocating for her participants. This month she has faded out restricted practices, reduced the need for additional restrictive practices and through her high quality work, we have received 3 direct referrals for Charity to be the allocated practitioner.	Charity-Anne	Oppy	Behaviour Support Practitioner	11 Beach Street, Frankston Vic 3199
One,Care	I want to recognise Charissa from Work Force in Yeppoon. Charissa is a hard worker and shows care not just to her customers but to her colleagues also. She is always available to answer my questions and sound ideas off her. She has so much knowledge and even though we are from different contracts she is always willing to offer support to me when needed. Thanks Charissa	Charissa	List	Employment Specialist	Yeppoon

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Passionate	Dave has really demonstrated his passion to help his customers through the significant and consistent increase in the number of his customers reaching a progression milestone this last quarter. Dave has focussed on removing barriers and helping our customers achieve their goals.	Dave	Foxell	Mentor	CSG Maryborough - 320 Kent Street
Imaginative	Emma is an enthusiastic presence in the workplace, they work hard and they pride themselves in doing their best. They are funny and kind and genuine in how they handle their role/position, whilst also bringing fun to the office.	Emma	Collins	Customer Care Consultant	Bokarina
Passionate	Emma is passionate about supporting people into work, she enjoys talking to employers on their behalf and making time to pick them up and take them to interviews and advocating for them with the employers	Emma	Smith	RP	4/2 Kern Brothers Drive, Kirwan
One, Care, Passionate	Emma, thank you for being such an amazing team player. You tackle every task with a smile on your face and always give it your all. Your positive attitude and dedication make such a difference, and we truly appreciate everything you do!	Emma	Collins	Customer Care Consultant	Bokarina
One	Hayley had had an awesome first few months with us and is very highly regarded with everything she does - she quietly gets on with any task that is thrown at her and puts her hand up for anything, she is such a calming influence on the team.	Hayley	Pleysier	Customer Care Consultant	Bokarina
Making Possibilities a Reality	Indi worked tirelessly under a tight timeframe for the participant's OPG to endorse a new service provider after his previous service provider ceased services. Indi's dedication and tenacity in getting this endorsement enabled the PBS Practitioner to provide training prior to the participant moving and at a time where the service providers management and team were available. India's dedication has enabled collaboration for a smooth transition not only to the participant but also to the stakeholders.	Indi	Walker	Support Coordinator	439 Bayswater Rd, Garbutt (Townsville)
Care	James was instrumental in assisting his colleagues when moving offices recently. Not only was he happy to help, but he was proactive in not only moving another colleague's items but also setting it up so that when she got in the next day, everything was seamless. James is a valued team member and a great example of demonstrating the CARE value - 'caring for colleagues'.	James	Edgar	Behaviour Support Practitioner	439 Bayswater Rd, Garbutt (
Passionate	Janice is always there making sure she understands the processes behind the task - which helps both our internal and external customers. She is reliable and hardworking to her core and has a wicked sense of humour!	Janice	McCracken	Business Services Administrator	Bokarina
Passionate	Janice is an amazing person, she is the hardest working person that Community Solutions could ever employ. Janice is a loyal, caring, kind and generous woman who goes above and beyond her role to help anyone that needs it. Janice is selfless in every aspect of her life and she is a true inspiration to anyone that has the honor of knowing her and working with her.	Janice	McCracken	Business Service Administration	Bokarina
Passionate	Jasmine is a great team player and an all-rounder. She goes beyond her way to help the students and trainers	Jasmine	Lange	Administration Officer	36 Ross Smith Ave, FRANKSTON
Care	Jason is incredibly supportive and generates a sense of team and support in everything he does. He is such a valuable asset to the team and Community Solutions, and he is worthy of recognition for his sense of care	Jason	Cochrane	Workforce Partner	Caloundra, Nambour, Coolum
One	Jennifer is an amazing work colleague who goes out of her way to help her fellow staff members and our customers. She shows great care and willingness to help everyone, going above and beyond in all aspects.	Jennifer	Harvey	Recruitment Partner	Suite 3, 85 Patrick Street, Aitkenvale

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Making Possibilities a Reality	Jess is honestly such a warm and welcoming human being, she is helpful and knowledgeable, and she shares her knowledge so the people she works with can make actually make customer requests a reality. She's pretty magical. There's no request that's too much, there's nothing too complex, she's just there, ready to help make something happen	Jessica	Shaw	Customer Care Consultant	Bokarina
Passionate	Kellie does such a great job interacting with customers and her fellow staff. She is super helpful with any enquiries and very efficient in her role. Her enthusiasm is infectious and she has a very positive effect on team morale overall	Kellie	Czosnek	Front of House	100 Sportsmans Pde, Bokarina
Care	Kellie deserves the Care Award for consistently demonstrating exceptional service, professionalism, and empathy in her role. She is often the first point of contact for customers, creating a welcoming and supportive environment that sets the tone for the entire experience. Her ability to manage multiple tasks with a positive attitude, while always prioritizing the needs of others, showcases her commitment to excellent care. She demonstrates thoughtful communication, patience, and dedication to making everyone feel valued making Kellie truly deserving of this recognition.	Kellie	Czosnek	Front of house - Administration	Sportsmans Parade, Bokarina
Care	Mandy is a true representative of the Core Values of Community Solutions. As a Senior Leader, Mandy is supportive of her team in their professional and personal well being. Mandy is a positive leader and is extremely passionate about her role, her staff and our customers. Mandy leads by example and each and every day makes a positive impact on the lives of many, with her kind, caring and empathic nature. Community Solutions is extremely lucky to have such a compassionate woman leading the Customer Care Team.	Mandy	Jones	Senior Leader	Bokarina
One, Care, Imaginative, Passionate, Making Possibilities a Reality	Mandy is an amazing Leader who has an abundance of knowledge, experience and support which she shares with the whole team. Mandy is passionate, understanding, supportive and strong. We are very fortunate to have Mandy leading our team and setting such a powerful example.	Mandy	Jones	Senior Leader	Bokarina
Making Possibilities a Reality	Marlei has been making possibilities a reality for many of our customers by collaborating with internal and external stakeholders to open up training and employment opportunities which have changed the lives of many of our customers. The initiative he has taken to go the extra mile has resulted in positive outcomes for both our customers and the business.	Marlei	Willis	Recruitment Specialist	CSG Maryborough - 320 Kent Street
Passionate	Michael had put in every effort to get the right supports arranged for a participant, so he could be released from hospital. There were a number of setbacks and Michael worked tirelessly to address the issues	Michael	Sheedy	Support Coordinator	46-50 Gordon Street Mackay
Care	Single highhandedly keep the office running with a smile of her face. So professional. The job wouldn't be the same without her	Nina	seear-wade	admin trainee	Maroochydo re
Passionate	Philippa always goes above and beyond for customers and staff around her. No task is ever too much for her. I think everybody needs a Philippa in there team. The most kind person who always strives for results. Is motivated by making changes in every day humans lives whether that's getting their licence, creating a resume, or even assisting customers through a crisis - never under estimate the change you are making in these customers lives!	Philippa	Bollinger	Customer Care Consultant	Bokarina
Passionate, Making Possibilities a Reality	Shannah is a passionate and knowledgeable Business Leader who is always supporting her team and finding possibilities for our customers. Shannah is innovative, supportive and has an extraordinary work ethic.	Shannah	Stewart	Business Leader	Rockhampton
Making Possibilities a Reality	Sheree really does make possibilities a reality. She is kind, supportive and always happy to assist. Community Solutions is very lucky to have a staff member as dedicated as Sheree is.	Sheree	Smith	Customer Experience Coordinator	Yeppoon
Care	Simon has embraced the challenges of workforce mentoring, he has amazing patience with his clients. he takes the time to welcome them and gets up to see them leave the office. he has on many occasions used his skills and patience and knowledge to assist.	Simon	jones	Mentor	Nambour

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One	Steven was called upon last minute to assist with writing a recommendation letter for a participant who's current BSP was on leave. His eagerness to help a participant who he didn't know, and the high standard of his letter was outstanding. Steven's assistance was very much appreciated.	Steven	Arthur	Behaviour Support Practitioner	Cannon Hill
Care, Passionate	Your ability to assist me in a timely and effective manner truly stands out, and I'm really grateful for the support you provide. It's always a pleasure to work with you, and your dedication doesn't go unnoticed	Tanya	Brown	Commercial Business Partner	Bokarina - 100 Sportsmans Parade
Care	Tegan is pretty new but in the short time she has been here she has made such a difference to the whole CCC team and to our customers. She has such an amazing way about her its a joy to listen to her talking to customers. She is a fabulous listener and she is always making the office a much brighter place I love her sense of fun and positivity.	Tegan	Hickey	Customer Care Consultant	Bokarina
One, Care	Tegan, you are such an incredible asset to the CCC North team. Your willingness to go above and beyond for both customers and colleagues is truly inspiring. Thank you for everything you do, and for bringing a burst of colour and energy to the team. We're lucky to have you!	Tegan	Hickey	Customer Care Consultant	Bokarina
One	I would like to nominate Theeta in recognition of her contributions and support to the GTO field team. Theeta places the apprentices, trainees, hosts and CSG at the centre of everything she does, exemplifying the core value we are 'one'. Theeta's proactive approach, consideration and respect in seeking ways to improve workflows, communication and support has a significant impact on the success of our services. Whether it is through her compassionate interactions with apprentices or trainees or her diligent efforts behind the scenes, Theeta consistently exemplifies our values, professionalism and empathy.	Theeta	Pongpitak	Field Admin Officer	Bokarina