

Rent and Board Price Increases

Frequently Asked Questions

October 2024



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What is happening?



From Monday, 28 October 2024, **board prices will increase** for people we support in our Endeavour Foundation homes. There is now **only one rent increase** each year as per the Queensland Tenancy Law. As there was a rent increase in May 2024, there will be no rental increases at this time.



This will affect NDIS and DSOA (Disability Support for Older Australians) people with **current Endeavour Foundation board agreements who are over 21 years old**.



There have been no changes to the Youth Disability Support Pension. Therefore, rent and board amounts will **stay the same for all people under 21 years old**.



Board prices are increased every six months in line with the Disability Support Pension increase. People we support are never out of pocket.



No action is required. Direct Debits and statements after Monday, 7 November 2024, will reflect the new charges. However, **for payments made via Centrepay**, the financial administrator needs to make this amendment via myGov or by speaking to Centrelink.

What does rent and board cover?



Rent



Board

The general cost of living in an Endeavour Foundation-owned house, including land rates.

Meals and consumables.

General building maintenance inspections.

Water and electricity bills.

Building management and compliance.

Access to whitegoods and appliances.

Pest inspections and treatments.

Furniture in common areas.

Lawn and garden care.

Insurance for items in the house everyone uses (e.g., laundry facilities).

Access to Wi-Fi

What will rent be?

We use the *Reasonable Rent Contribution (RRC)* formula to calculate rent, developed by the NDIA.



25% of the
DSP Basic Rate



25% of the
DSP Supplement



100% of the
Commonwealth Rent
Assistance



What will rent be?

Over 21 years (no change)



25% of the
DSP Basic Rate

DSP =
\$1,047.10

\$255.15



25% of the
DSP Supplement

DSP Supplement =
\$83.20

\$20.40



100% of the
Commonwealth Rent
Assistance

Rent Assistance =
\$149.00

\$125.47

No change due to the annual rent increase in May 2024

What will rent be?

Under 21 years (no change)



25% of the DSP

DSP = \$792.50

\$198.13



25% of the DSP Supplement

DSP Supplement = \$153.50

\$38.38



100% of the Commonwealth Rent Assistance

Rent Assistance = \$125.47

\$104.80

No change due to the annual rent increase in May 2024

What will the new board amount be?

We use the *Reasonable Rent Contribution (RRC)* formula to calculate board, developed by the NDIA.



50% of the
DSP Basic Rate



100% of the
Energy Supplement



What will the new board amount be?

Over 21 years



50% of the DSP Basic Rate

\$1,047.10

\$523.56



100% of the Energy Supplement

\$14.10

\$14.10



\$537.65 a fortnight

What will the new board amount be?

Under 21 years (no change)



50% of the DSP Basic Rate



100% of the Energy Supplement

\$792.50

\$14.10

\$396.25

\$14.10

No change for people under 21 years.

How much of an increase is this?

Over 21 years



\$0 increase a fortnight in rent.



\$13.25 increase a fortnight in board.

Under 21 years old



\$0 increase a fortnight in rent.



\$0 increase a fortnight in board.

Common Agreement Questions



I pay reduced board. Will I now be charged full board?

No. If the person you support does not currently pay board or covers their own board, **they do not have to start paying board unless they choose to.**

If they choose to have their board items arranged by Endeavour Foundation, we are happy to discuss **what can be covered under the Board Agreement.**

Any changes agreed upon will be reflected in direct debits and statements.



How can I get the Commonwealth Rent Assistance (CRA) payment?

Everyone who receives the Disability Support Pension (DSP) is **automatically eligible for the CRA.**

If you are receiving the DSP but **not** the CRA, you will need to contact Services Australia (Centrelink) to update your details. Services Australia will likely request a rent certificate or a copy of your tenancy agreement.

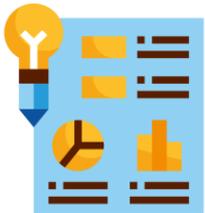
Communications

From this week, people we support and their families / carers will start receiving communication packs outlining the board price increases.



Letters

Letters will advise families of the upcoming price changes, when they become effective and how they will be impacted. Families are advised to contact their service manager or the National Contact Centre if they have questions.



EasyRead

Mail packs include an EasyRead document. The EasyRead advises what board amounts are, what it covers, and the increase dates.