

Fitness Passport Benefits Program

Frequently Asked Questions



What is Fitness Passport?

Fitness Passport is a health and fitness employee benefits program only available to not-for-profit organisations, health and emergency services, and government organisations. It gives employees access to a wide range of gyms, clubs, pools, and facilities in your area at discounted rates. With Fitness Passport, you are not locked into one facility, you can access any facilities on their program as often as you like.

Why are we adding this to our employee benefits program?

In an employee survey, you said it was important to have access to subsidised or discounted gym memberships as part of our employee benefits program. We value the passion and care you bring to your role at Endeavour Foundation. That's why we want to develop health initiatives that support your mental and physical wellbeing.

Do employees we support get access to this employee benefit?

Yes, all Endeavour Foundation, Community Solutions and BRACE employees, including any employees supported in our services, are eligible to participate in this employee benefits program.

How do I sign up?

Simply visit the [Fitness Passport – Endeavour Foundation portal](#) to view the membership prices, create an account, and sign up to Fitness Passport! Just remember to have:

- Your bank account details
- Your employee number (you can find this on your payslip)
- A photo of yourself (this can be uploaded at a later date if you wish).



What do I need to provide my bank details?

Your bank details are necessary to confirm your Fitness Passport membership. All details will be secured and protected as per the [Fitness Passport Privacy Policy](#). **You will not be charged anything until your membership is active.** You will be notified once your membership is active.

When will my membership become active?

All Endeavour Foundation, Community Solutions and BRACE Fitness Passport memberships will become active on **Friday 13 December 2024**. You will not be charged any fees until this date.

Why do I need to wait for my membership to become active?

We are opening sign ups early to ensure a smooth transition to our new employee benefits program. Fitness Passport will confirm locations, set up access, and secure your personal information to ensure you are ready to access all the benefits of Fitness Passport from day one!

How will I know when my membership is active?

You will receive an email confirming “Your Fitness Passport application has been received” once you sign up. Our People and Wellbeing team will then verify to Fitness Passport that you work for Endeavour Foundation, BRACE or Community Solutions, and you will receive another email stating your membership is active. This process may take a few days, so please be patient as we activate your membership.

I have an existing gym / pool membership. What do I do with this?

We recommend waiting to cancel any existing gym memberships until your Fitness Passport membership is activated on **Friday 13 December 2024**. This will ensure you still have access to a health facility until your new Fitness Passport membership is active. You will need to contact your existing gym / pool to discuss cancellation of your current gym membership.



I don't want to sign up so close to the end of year. Can I do it next year?

Yes! You can sign up to Fitness Passport **at any time** from Monday 11 November 2024 onwards. If you would like to sign up and pause your membership until the New Year, simply sign up like normal and select **Pause Membership** once your membership is activated on Friday 13 December 2024. You will be charged a small fee of \$2.50 per week to hold your membership for up to 8 weeks per year.

Why do I need to wait for my membership to become active?

We are opening sign ups early to ensure a smooth transition to our new employee benefits program. Fitness Passport will confirm locations, set up access, and secure your personal information to ensure you are ready to access all the benefits of Fitness Passport from Friday 13 December 2024.

What's included in the gym memberships?

Unlimited visits across every gym, pool and fitness facility in Fitness Passport's program. Because you choose the facilities included, they will be close to home and work. You can go as often as you like, to as many different facilities as you like, all for the one discounted membership fee.

What is the cost of joining Fitness Passport?

Memberships start from \$15.95 per week for individuals and \$28.95 per week for families (you, your partner, and any children under 18 who live with you). Dependents over 18 who live with you can be added for an additional cost.

How do I get access to my favourite facilities?

Fitness Passport try their best to provide a great program for everyone. If you nominated your preferred gym in the recent survey but it does not appear on the program, it means that either they didn't get many votes in the survey or Fitness Passport were not able to reach an agreement for the facility to be on the program. As



Fitness Passport's gym and pool network grows, more facilities will be added to the program for all Fitness Passport members to access.

I am not interested but my partner is. Can I purchase a membership for them?

Unfortunately, no, this program is only available through our benefits program. You will need to sign up to a family membership for your partner to use this program.

Who can I add as a family member?

A standard family membership under the Fitness Passport program includes:

- The primary member (the employee).
- Their partner.
- Dependants under the age of 18 who reside at the same address.
- Dependants aged 18 to under 25 can be added to the family membership, however an additional charge is applied for these members.

Where can I get more information?

For more information, visit the [Fitness Passport FAQ](#) page in the first instance, or contact Remuneration and Benefits Lead Michelle Scott at Michelle.Scott@endeavour.com.au.

Please note, this contract is between you and Fitness Passport so they will be best placed to answer any questions you may have.