

# CarelinkGo – New Starters

## How to Request Access

For new starters, an IT ticket needs to be raised to be provided access to the CarelinkGo app.

#Team  
Possible  
support hub



Go to the Support Hub and click on **I need IT Support**



 **Self Help**  
Browse and search self-help articles

 **Requests**  
Order equipment or request access to systems

 **Report Issue**  
Log an online ticket or call us on 1300 742 212.

 **IT Security Issue**  
Report security related issues and incidents.

Click on **Requests**

Home > All Catalogues > IT Request

Catalogues

IT Request

Catalogue filters

- Accounts & Access
- Applications**
- Hardware
- IT Security
- Site Services
- Technical Services

Popular Items

<b>Report Issue</b>  Report an IT issue: something is broken or reduction in the quality of something View Details	<b>General request</b>  View Details	<b>Security Violation</b>  Report an incident that breaches security policies, practices, or procedures. View Details
<b>Folder Access</b>  Add, remove or modify network folder access View Details	<b>Carelink+</b>  Request to add, modify or remove access View Details	<b>Laptop</b>  Standard laptop for Office Mobile / Site Mobile View Details

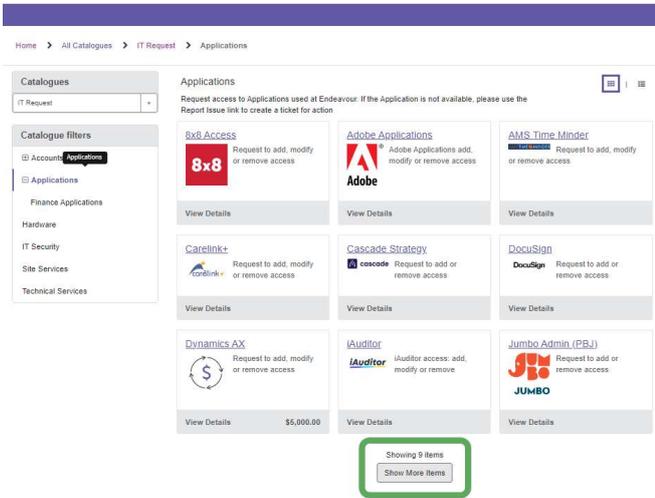
Click on **Applications**

**CarelinkGo**

Your roster, anytime, anywhere

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Home > All Catalogues > IT Request > Applications

Catalogues  
IT Request

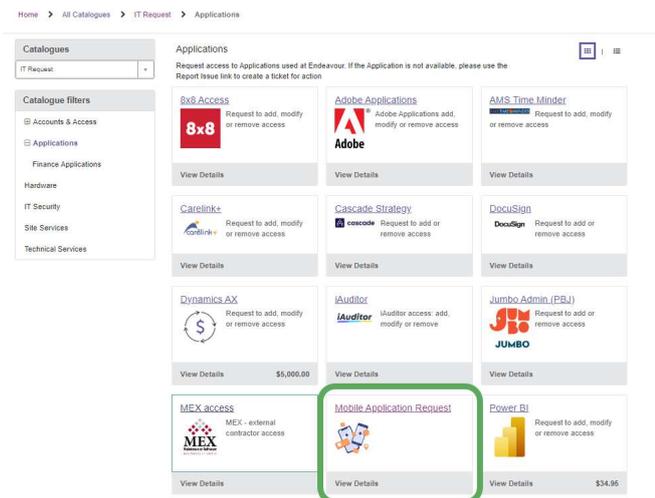
Catalogue filters  
Accounts & Access  
Applications  
Finance Applications  
Hardware  
IT Security  
Site Services  
Technical Services

Applications  
Request access to Applications used at Endeavour. If the Application is not available, please use the Report Issue link to create a ticket for action.

<b>8x8 Access</b> Request to add, modify or remove access View Details	<b>Adobe Applications</b> Adobe Applications add, modify or remove access View Details	<b>AMS Time Minder</b> Request to add, modify or remove access View Details
<b>Carelink+</b> Request to add, modify or remove access View Details	<b>Cascade Strategy</b> Request to add or remove access View Details	<b>DocuSign</b> Request to add or remove access View Details
<b>Dynamics AX</b> Request to add, modify or remove access View Details \$5,000.00	<b>iAuditor</b> iAuditor access: add, modify or remove View Details	<b>Jumbo Admin (PBJ)</b> Request to add or remove access View Details

Showing 9 items  
Show More Items

Click on **Show More Items**



Home > All Catalogues > IT Request > Applications

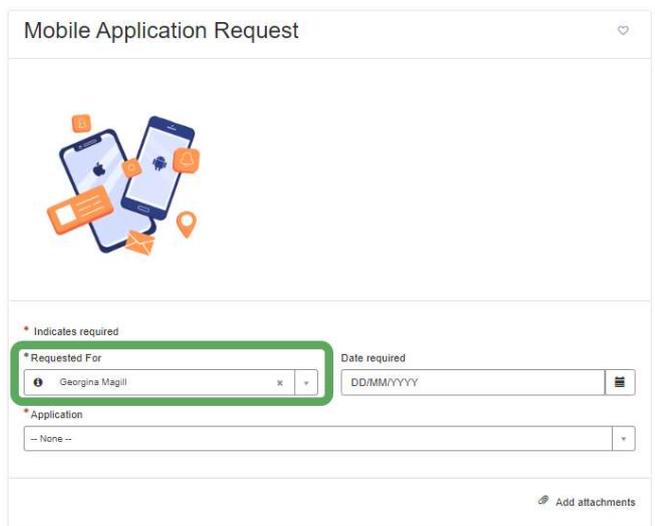
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<b>Dynamics AX</b> Request to add, modify or remove access View Details \$5,000.00	<b>iAuditor</b> iAuditor access: add, modify or remove View Details	<b>Jumbo Admin (PBJ)</b> Request to add or remove access View Details
<b>MEX access</b> MEX - external contractor access View Details	<b>Mobile Application Request</b> View Details	<b>Power BI</b> Request to add, modify or remove access View Details \$34.95

Click on **Mobile Application Request**



### Mobile Application Request



\* Indicates required

\* Requested For  
Georgina Magill

Date required  
DD/MM/YYYY

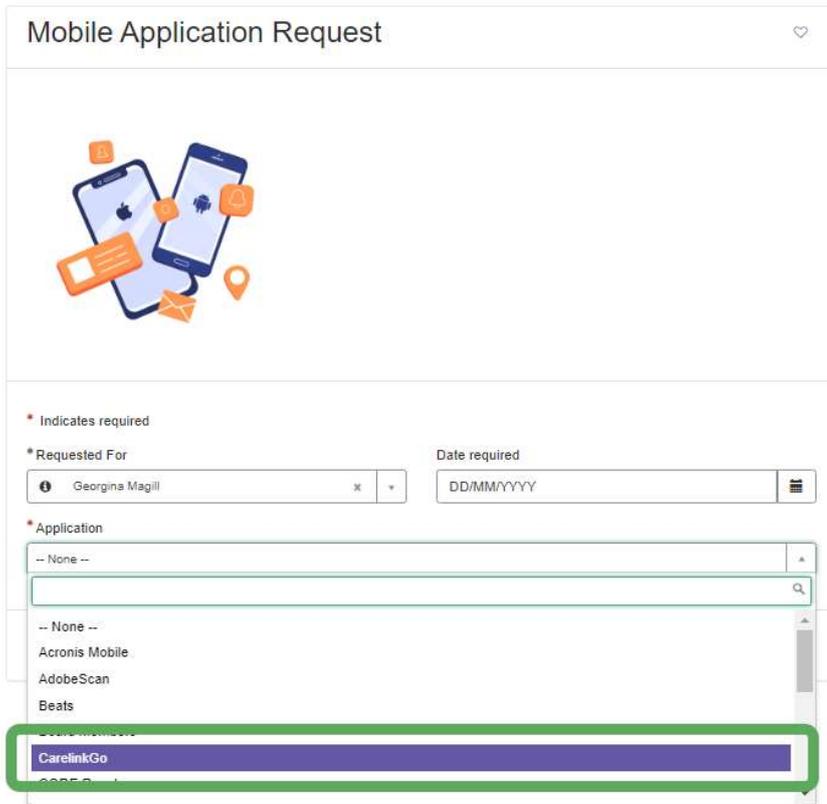
\* Application  
-- None --

Add attachments

Change name in **Requested For** to the new starter's name

# CarelinkGo – New Starters

## How to Request Access



Mobile Application Request



\* Indicates required

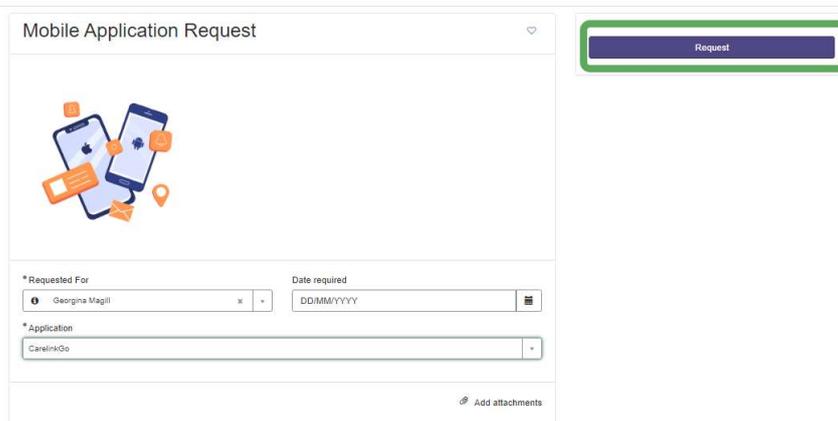
\* Requested For: Georgina Magill x

Date required: DD/MM/YYYY

\* Application

- None --
- Acronis Mobile.
- AdobeScan
- Beats
- CarelinkGo**

Select **CarelinkGo** from the dropdown list



Mobile Application Request



\* Requested For: Georgina Magill x

Date required: DD/MM/YYYY

\* Application: CarelinkGo

**Request**

Add attachments

Click on **Request** to submit the ticket

Once the ticket is submitted, the CarelinkGo app will be pushed to your Corporate or Connect2Work device. Follow the user guides on the CarelinkGo intranet page to log into the CarelinkGo app.

**CarelinkGo**

*Your roster, anytime, anywhere*