Completing the FortiClient VPN install | First time set up

1

FortiClient - Disconnected
Zero Trust Fabric Agent

Register with Zero Trust Fabric
Connecting to EMS (Endpoint Management Server) [Cancel]
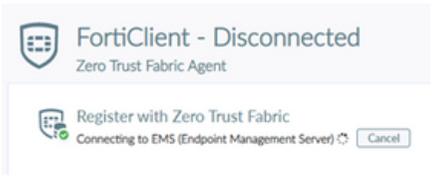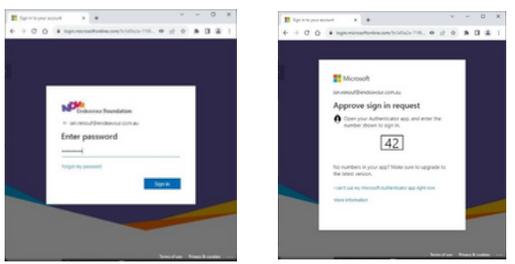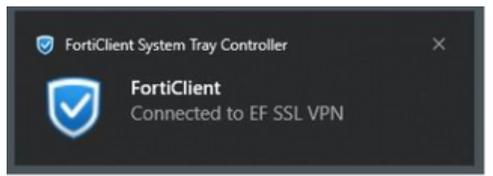
When the software installs the first time, you will be prompted to connect to FortiClient, **DO NOT** click **CANCEL**.
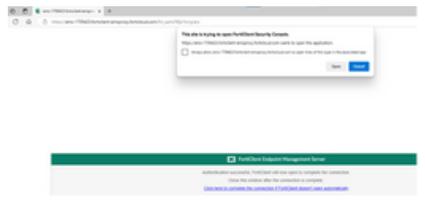
2

On your browser, a pop up will appear asking you to open FortiClient, click on **OPEN**.
NOTE: If you do not see this, switch browser window (using Alt-TAB keys) to bring up above display.

3

You will then be prompted to log in to the network and complete Multi-Factor Authentication.

4

FortiClient - Connected
Zero Trust Fabric Agent

Managed by FortiClient Cloud
Status: ✓ Connected [Disconnect] ≡

The browser will show FortiClient is connected.
NOTE: This connection is pre-requisite to VPN and NOT the actual VPN connection – see User Guide 2.

i

FortiClient System Tray Controller ✕

FortiClient
Connected to EF SSL VPN

You will see this pop up at the bottom of the screen once connected.

i
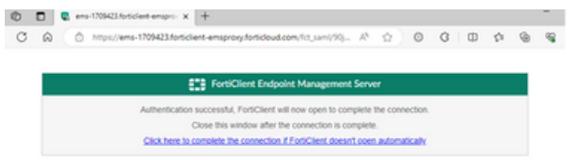
This window can be closed. This is a one time process only.

If step **2** does NOT show after 30 seconds or more, close all browser windows (Edge and Chrome), and close the Forticlient App with X in right corner NOT the 'Cancel' button.

Reopen FortiClient from system tray by clicking the up arrow on taskbar.
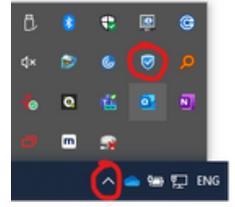
Right click on FortiClient icon and choose the first option which should reopen back to step **2**.

Open FortiClient Console
About FortiClient