

# Your Service, Your Rights Workshops



## FAQs: Operations and Site Managers

### **What are the *Your Service, Your Rights* workshops?**

The free *Your Service, Your Rights* workshop series is designed for people with intellectual disability (PWID) to understand their rights when using NDIS-funded services. The workshop series is four, two-hour sessions covering the following topics:

1. Rights & Services
2. NDIS Commission Code of Conduct & Complaints
3. Speaking up and Support
4. Being Involved

### **Who operates the *Your Service, Your Rights* workshops?**

Inclusion Australia (IA) has been funded through the NDIS Quality & Safeguards Commission to run the *Your Service, Your Rights* workshop series. IA is an Australia-wide organisation representing people with an intellectual disability with member organisations in each state. IA has also funded its member organisations to deliver the workshops. In Queensland, the workshops will be delivered by Parent2Parent (P2P). In Victoria they will be delivered by the Victorian Advocacy League for people with intellectual Disability (VALiD) and in New South Wales by the Council for intellectual Disability (CiD).

### **Why is Endeavour Foundation offering the *Your Service, Your Rights* workshops to people we support?**

The workshops align with our mission and values, and quality and safeguarding standards.

### **Who will be facilitating *Your Service, Your Rights* workshops at Endeavour Foundation Learning and Lifestyle (L&L) hubs**

All workshops are delivered by a person with intellectual disability and co-facilitator from either Inclusion Australia or the member organisation delivering the workshops in each state.

### **Where will the workshops be held?**

The workshops will be held at suitable regional Endeavour Foundation L&L hubs.

# Your Service, Your Rights Workshops

## FAQs: Operations and Site Managers

- Gold Coast – Mermaid Waters L&L
- Sunshine Coast – Bokarina L&L
- Central Queensland – Rockhampton L&L
- Central Queensland – Gladstone L&L
- Central Queensland – Biloela L&L
- Wide Bay – Bundaberg L&L
- South-West Queensland – Toowoomba L&L
- Far North Queensland – Cairns L&L
- New South Wales – Castle Hill L&L
- Victoria – Keon Park L&L

### How long is the workshop series?

There are four, two-hour workshops in the series.

### When will they be held?

The workshops will be held mainly during July 2023 over four days with one, two-hour workshop each day. In some locations the workshops will be held on four consecutive days as facilitators will be travelling to the location.

### Who will be invited to attend the workshops?

People we support in independent living, work and L&L hubs located close to where the workshops are being delivered. An invitation will be emailed in May. A flyer or poster promoting the workshops will be provided for L&L hubs and Work sites.

### How many people can attend the workshop series?

A maximum of 10 people can attend the workshop series including support workers (if required).

# **Your Service, Your Rights Workshops**

## **FAQs: Operations and Site Managers**

### **Is there any associated cost?**

It's free to attend. Attendees may incur travel costs to attend the series of four workshops.

### **Will employees be able to attend the workshops if they are held during normal work times?**

Yes, employees we support will be able to attend workshops during their normal work time.

### **Will employees be paid if they are attending a workshop in work time?**

Yes, if the workshop session is scheduled during an employee's normal shift, they will still be paid for that shift.

### **Who do I contact for further information?**

Please contact Maria Becconsall, Corporate Communications Specialist at [corpcom@endeavour.com.au](mailto:corpcom@endeavour.com.au)