

#TeamPossible t-shirts and polos FAQs

Orders and delivery

#TeamPossible t-shirts

How much do #TeamPossible t-shirts cost?

\$27.50 each (Buy 4 or more and receive a 20% discount) excluding postage and handling (as at 1 April 2023).

What colours are available?

Blue, green, purple and red.

What sizes are available?

Women's size 8 to men's 5XL; please refer to the sizing chart under *Resources* at <http://intranet.endeavour.com.au/departments/people-culture/me/new-starters/>

Endeavour Foundation polos

How much do Endeavour Foundation polos cost?

\$40.00 each (There is no discount if ordering multiply polos) excluding postage and handling (as at 1 April 2023).

What colours are available?

Navy, cyan, kelly green, purple and red.

What sizes are available?

Women's size 6 - 26 to men's S – 3XL & 5XL; please refer to the sizing chart under *Resources* at <http://intranet.endeavour.com.au/departments/people-culture/me/new-starters/>

How do I purchase my t-shirt/polo online?

1. Go to <https://pushpartners.com.au/>
2. Use the **Log in** link in the header of the site

 Search

 Log in

Sign up



3. You're now on the Account Login page. If this is your first visit, use the **Signup** link. If you're returning, simply use your Email and Password.

Login

[Sign up](#)

[Forgot your password?](#)

4. You MUST use your email address **@endeavour.com.au** to gain access to the Endeavour Foundation online catalogue of apparel items.
5. For security purposes, you'll have to satisfy a Google reCAPTCHA, as below.

To continue, let us know you're not a robot.

 I'm not a robot 
reCAPTCHA
[Privacy - Terms](#)

6. If successful, you'll be directed to a Login panel where you can now use the account details you've created to log in.
7. Once you've created your Account, you'll receive an email with the subject "**Customer account confirmation**". This will arrive from orders@pushproductions.com.au. If this email doesn't appear to arrive, please check your Junk folder. You should 'Whitelist' this address in your Junk mail settings, so that subsequent notifications from Push Productions aren't recognised as spam.

8. When you log in, you'll always land on your **My Account** page, which will show your *Order History* and *Account Details*. To browse your apparel online, click the Push Productions logo to go to the Home page, or the **Catalogue** link in the menu



9. While the Home page displays all apparel items, the Catalogue page includes the ability to filter your view.



10. All remaining functionality in the portal is standard Ecommerce. Please note where freight applies, this will be calculated on the next page of checkout, AFTER you complete Shipping Address details.
11. If you are ordering 4 or more t-shirts, simply apply the discount code 4ORMORE at the checkout.
12. Note: There is no discount when ordering multiple polos.

How much does postage cost?

\$10 plus GST

How long will it take for my t-shirt/polo to be delivered?

It may take up to 5 – 7 working days.

My order hasn't arrived; what should I do?

Please contact Push Productions on 07 5476 6312 or orders@pushproductions.com.au.

Can I cancel or change my order?

Please contact Push Productions ASAP on 07 5476 6312 or orders@pushproductions.com.au.

Returns and refunds

Can I return my t-shirt/polo if it is not the right size?

Yes, but you will need to pay for the postage. To avoid this, refer to the sizing chart under *Resources* at <http://intranet.endeavour.com.au/departments/people-culture/me/new-starters/>

My t-shirt/polo is damaged; can I return it?

If you've received a damaged t-shirt/polo or faulty item, please contact Push Productions on 07 5476 6312 or orders@pushproductions.com.au.

I've changed my mind; can I return it?

Yes, so long as it hasn't been worn. If you change your mind, you'll have to cover the postage cost of returning the item. Please contact Push Productions on 07 5476 6312 or orders@pushproductions.com.au.

I've received the wrong size/colour, can I exchange it?

Yes. If the item you received is the wrong size/colour, please contact Push Productions on 07 5476 6312 or orders@pushproductions.com.au to organise an exchange.

I need more information, who can I contact?

Please contact Push Productions on 07 5476 6312 or orders@pushproductions.com.au.