



Corporate Voucher User Guide

Creating a booking

- Go to www.chemistwarehouse.com.au/flu and select “book now” to go to the [Flu Vaccination page](#).

- Enter postcode and select “book now” to display your nearest participating Chemist Warehouse pharmacies.

- Choose a Chemist Warehouse pharmacy to book into by selecting “book now”.

- Select an available date and time slot from the available options. Scroll to bottom of page and select “next”.

5. Enter contact details for person attending the booking.
N.B. Email address will be used to send booking confirmation, reminders, pre-vaccination checklist & consent form and certificate of vaccination.

6. Enter attendee details for person attending the booking. After entering “Last Name”, select “Voucher” from the drop-down list under “Discounted by” for the person redeeming the corporate voucher.

N.B. Only one voucher code can be redeemed per booking. Therefore, if two people are using vouchers and want to go into the same booking slot, they will need to be processed as two separate bookings.

7. Type in the voucher code and select “apply”.

8. Continue entering the attendee details into the form and click “Confirm Booking” in the Secure Payment section.
N.B. To ensure your vaccination data is correctly recorded on the Australian Immunisation Register (AIR), make sure you type in your Medicare number correctly.

2 ATTENDEE DETAILS

How many people is the booking for?
1

ATTENDEE 1 details

New Attendee

First Name:*

Last Name:*

Discounted By:
Voucher

Got a voucher code? Add it here

By making your booking using a voucher code, you consent to your personal and immunisation booking details being supplied to the organization that provided you with your voucher code. If you do not consent to this, please contact your voucher code provider.

APPLY

4 SECURE PAYMENT

CONFIRM BOOKING..

9. A new screen will load to show your booking confirmation and you will receive a booking confirmation email.

Troubleshooting voucher code errors

- Does your code have an O/O or an I/1 in it? All voucher codes are a combination of capital letters and numbers. Copy and paste the voucher code directly into the booking website to ensure there aren't any data entry errors.
- Have you entered the 'underscore' (_) in the code?
- Have you used this code to make a booking already? Double check that your original booking was cancelled, before you try to make a new booking.
- Voucher codes are unique to you, make sure you are only using the code you were allocated by your organisation.
- Is your voucher code from 2023? Sometimes people try to use their codes from previous years, these are now expired, and will not work.

Editing, rescheduling, or cancelling your booking

Edits and cancellations can be actioned 24 hours or more before the appointment time via your Chemist Warehouse Immunisation Services account. *Within 24 hours, you must contact the pharmacy via phone or in person.*

1. Click “Login” in the top right corner of www.chemistwarehouse.com.au/flu and type in your login details.
If you do not know your login details, click “Forgotten password” and enter your email address to be sent a new password.



2. Select “Show Booking History” to view, edit and cancel upcoming bookings. Here you can also print your Certificate of Vaccination and Tax Invoice.

