

# Connect2Work

**Backup your  
corporate device**



**Android**

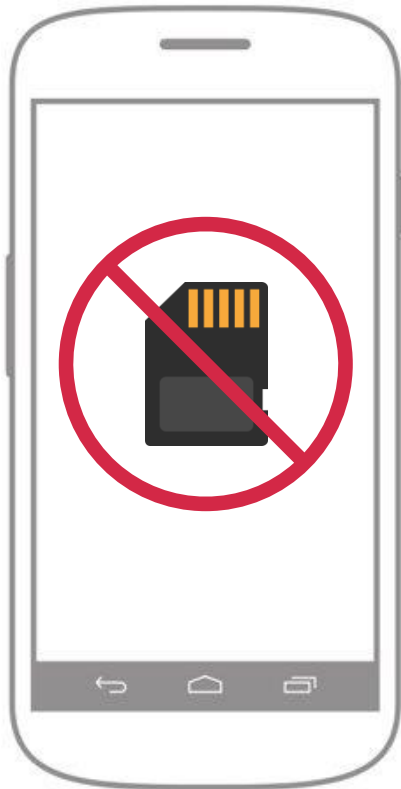
# Step by Step Instructions

Need assistance? Contact ICT Helpdesk on 1300 742 212

Step	Instructions
1	Important! Remove any SD Cards from your device
2	Download the ' <b>Acronis Mobile</b> ' app from the Google Play Store on the original phone (the phone with the data you are backing up)
3	Open the app and tap ' <b>SET UP</b> '
4	Tap ' <b>Acronis Cloud</b> '
5	Tap ' <b>ALREADY HAVE AN ACCOUNT? SIGN IN</b> '
6	Sign in with the credentials provided from ICT Support Desk
7	Select the items that need to be backed up. <b>**IMPORTANT</b> - Ensure the 'Encrypt backup' is turned on and tap ' <b>BACK UP</b> '**
8	Wait for the message ' <b>Successfully backed up</b> ' to appear
9	Perform a factory reset on the phone to begin the corporate enrolment process (Refer to Corporate Enrolment instructions)
10	Once the corporate enrolment process is completed, open the ' <b>Acronis Mobile</b> ' app
11	Select ' <b>Browse</b> ' from the bottom centre of the screen
12	Log into the Acronis Cloud account
13	Locate and tap the backup to restore
14	Grant permissions and wait for the restore process to complete
15	Ensure you are satisfied that the data is all there and re-insert any SD Cards
16	Advise ICT Support Desk that you have completed the process so they can securely dispose of the backup

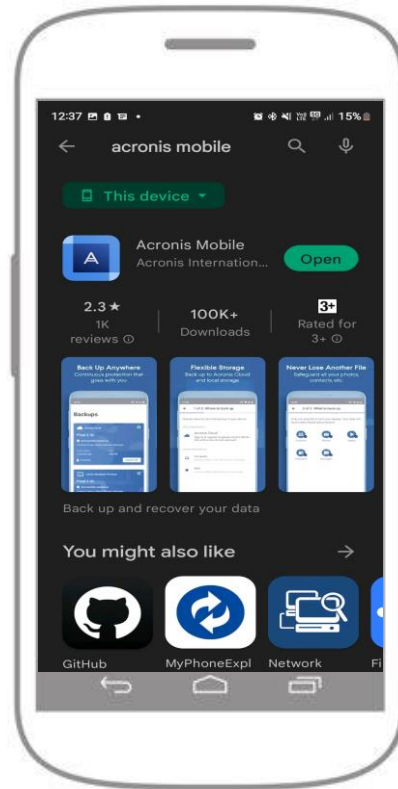
1

Remove any SD Cards from your device



2

Download the 'Acronis Mobile' app on the original phone



3

Open the app and tap 'SET UP'



4

Tap 'Acronis Cloud'



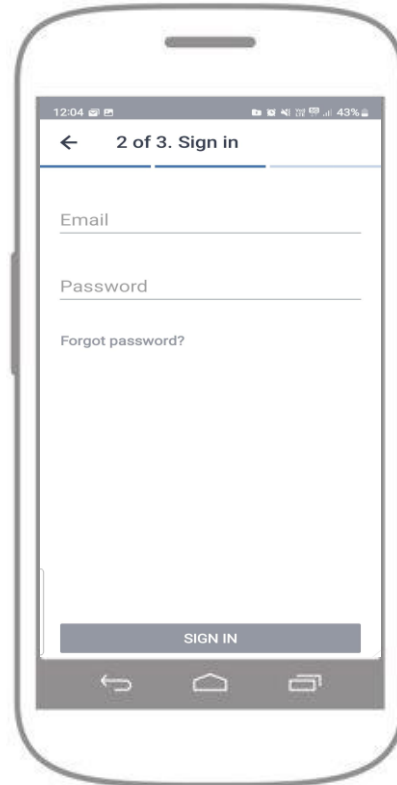
5

Tap 'Already have an Account? Sign in' and enter the details provided to you by ICT



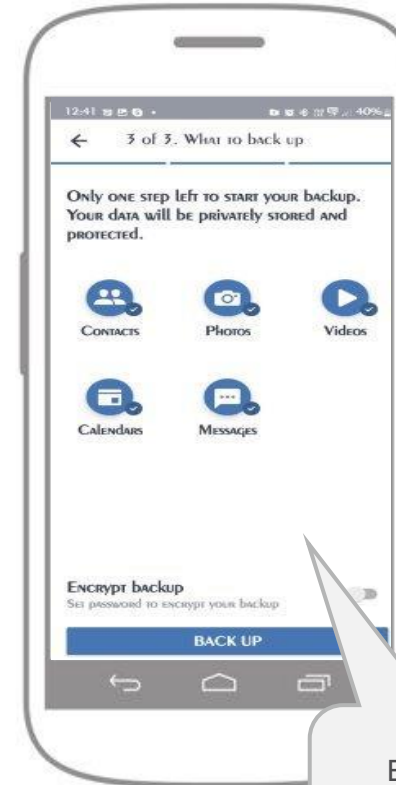
6

Enter the details provided to you by Endeavour Foundation



7

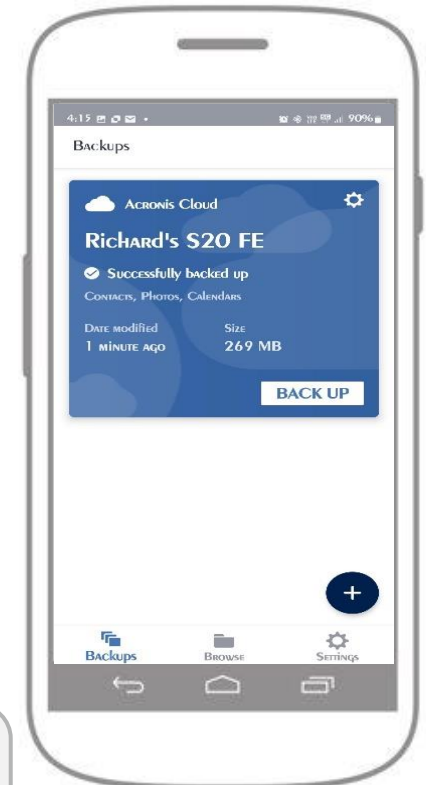
Select the items that need to be backed up and tap 'BACKUP'



Ensure the encrypt option is on

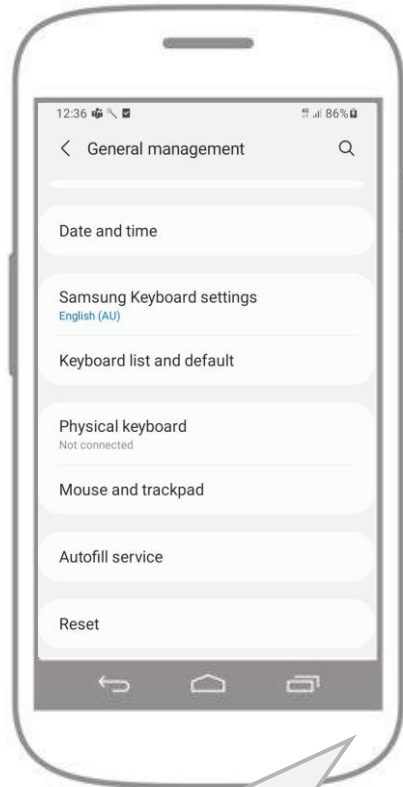
8

Wait for the message 'Successfully backed up' to appear



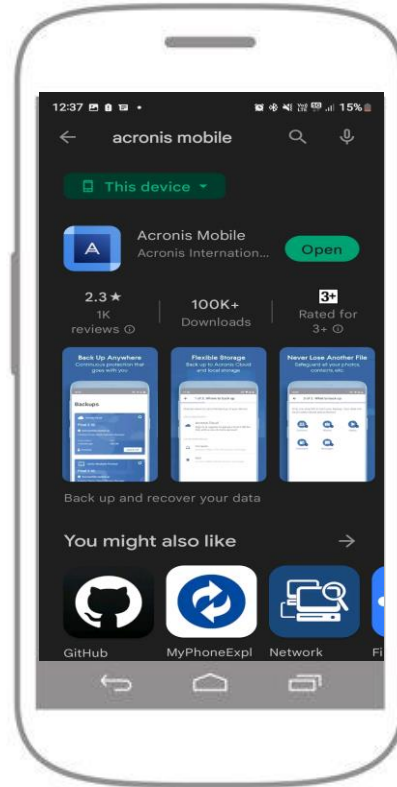
9

Perform a factory reset on the phone to begin the corporate enrolment process



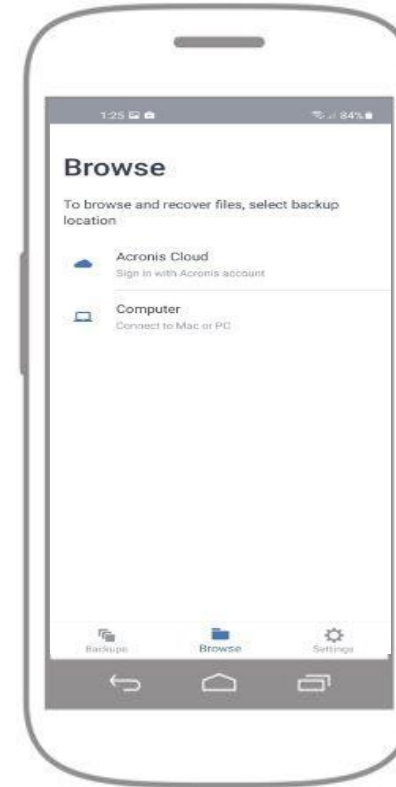
10

Once the enrolment process is completed, open the '**Acronis Mobile**' app from Company Portal



11

Select '**Browse**' from the bottom centre of the screen



12

Log back into the Acronis Cloud account using the original details



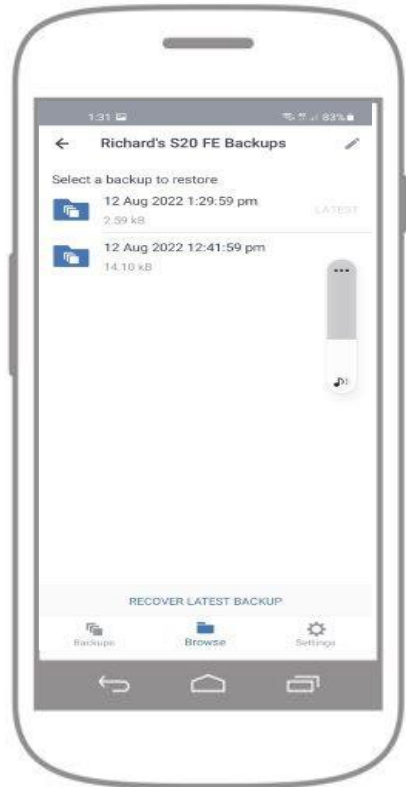
## Please Note!

If you are asked for a Samsung password when trying to reset please call Service Desk  
**1300 742 212**



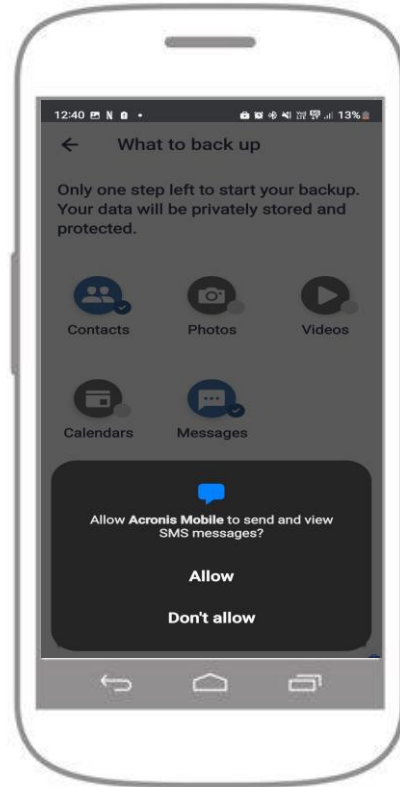
13

Locate and tap the backup to restore



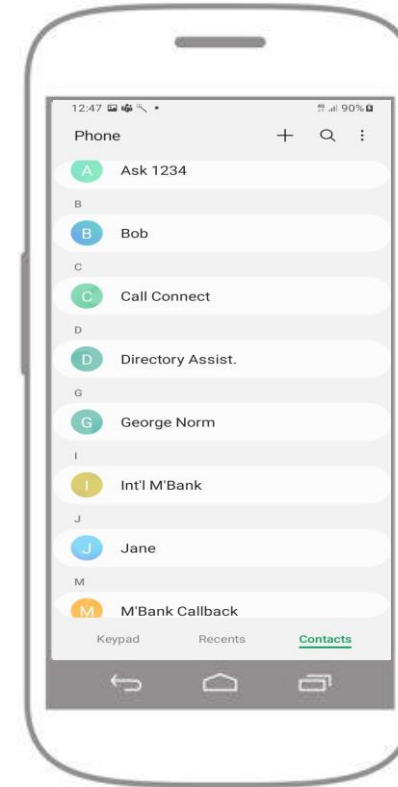
14

Grant permissions and wait for the restore process to complete



15

Ensure you are satisfied the data is all there and re-insert any SD Cards



16

Advise ICT Helpdesk you have completed the process

